

3 Facilitate teamwork		
1.3A.	Encourage team members and individuals to participate in and to take responsibility for team activities, including communication processes.	☒
1.3B.	Support the team in identifying and resolving work performance problems.	☒
1.3C.	Ensure own contribution to work team serves as a role model for others and enhances the organisation's image for all stakeholders.	☒
4 Liaise with stakeholders		
1.4A.	Establish and maintain open communication processes with all stakeholders.	☒
1.4B.	Communicate information from line manager/management to the team.	☒
1.4C.	Communicate unresolved issues, concerns and problems raised by team members and follow-up with line manager/management and other relevant stakeholders.	☒
1.4D.	Evaluate and take necessary corrective action regarding unresolved issues, concerns and problems raised by internal or external stakeholders.	☒
The participant's performance was: ☒ Satisfactory ☐ Not Satisfactory		

OBSERVER COMMENTS

Jackson is competent in leading team effectiveness.